



**THE SHIPPING AND FORWARDING AGENTS'
ASSOCIATION OF ZIMBABWE**
"Setting the Standards in Freight"

Dear Members

We wish to advise you that we held the meeting with Ms. Makombe – Director Enterprise Development at the Ministry of Industry and Commerce offices and she categorically stated that the position of window period is not being accepted but that for all cargo that require import licenses at the borders or airports they will speed up issuance of import licenses which must not take more than 3 days.

She introduced us to her team who are handling the licenses and she stated that we should approach the members of the team whose details are herewith below and that her office is open for any assistance that we may require.

Herewith are details of the team:

| Name | Email address | Phone Number |
|---------------|--|---------------------|
| Pride Marimo | pridemarimo@sfaz.org.zw | 7722 306 837 |
| T. Tavengwa | tavengwa@sfaz.org.zw | 7722 306 837 |
| Sekai Chitepo | sekai@sfaz.org.zw | 7722 306 837 |
| Kelvin Mutede | kelvin@sfaz.org.zw | 7722 306 837 |


Their general lines are 702 731/ 730 081-7.

Ms. Makombe's direct line is 7722 306 837.

Please find also attached guidelines by the Ministry for application for import licenses.

Ms. Makombe has implored us to exercise restraint when dealing with her officers hence if there are any bottlenecks please contact her direct.

Yours faithfully


p.p.

F. Nyaruwanga
SFAAZ Chairman

NATIONAL SECRETARIAT OFFICE



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