

## Building partnerships for security and safety in complex emergencies

02 February 2016

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# SALAMA FIKIRA

Risk, Return, Reputation.



**CORPORATE  
SECURITY**



**ENERGY**



**INVESTIGATIONS**



**MARITIME**

## CASE STUDY 1 – PROJECT WATERMAN, BURUNDI

- **Burundi crisis, 2015**

**CLIENT:** Non-profit organisation operating throughout eastern Africa

- **Intelligence-led approach:**

- Regular security alerting
- Periodical reporting
- Weekly discussions on evolving threat

- **Evacuation Plan**

- Two evacuations conducted

- **Bespoke personal security training**

- First-aid training
- Situational awareness training
- Psychological risk of working within a hostile environment
- Security planning theory and practical (field)
- Reducing risk and vulnerability – how not to become a target
- Communication and leadership during emergencies (reporting)
- Security in a home setting: theory and demonstration
- Roadblocks, RTAs and vehicle risk avoidance strategies
- Large crowds and demonstrations – actions on drills
- Communicating in a crisis – methods of communication
- Basic fire prevention, fire-fighting and awareness



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## CASE STUDY 2 – PROJECT SEQUOIA, NAIROBI, KENYA

**CLIENT:** Human rights / social justice organisation operating in  
Nairobi, Kenya

- Corporate security in urban Kenya
- Security planning and management (crisis response plans etc)
- Interactive training course (personal security, data, IT etc.)
- Secure ground transportation
- Close protection during visits to remote refugee camps
- Crisis management
- Compliance monitoring



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## CASE STUDY 3 – PROJECT SCOTT, SOUTH AFRICA

**CLIENT:** Conservation / park management non-profit organisation

- Preparation of SOPs
- Incident management procedures
- HSSE (risk assessments, handling of equipment for user safety etc)
- Liabilities
- Theory course followed by practical exercises
- The VPSHR and rules for the use of force
  - Universal Declaration of Human Rights
  - Benefits of the VPSHR
  - Concept of a “social license” to operate



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## PARTNERSHIPS WITH NATIONAL ARMED FORCES

- Forging positive relationships with national armed forces
- Private security can compliment State military
- Expertise of Salama Fikira combined with the capabilities of armed forces
- Coordination is essential to ensure law enforcement and legal compliance
- VPSHR – developed by civil society, the security industry, clients and governments
- Strict ethical compliance and best practices
- SF supports national governments in promoting security and human rights in compliance with the VPSHR principles.



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## CORPORATE SOCIAL RESPONSIBILITY

- SF encourages clients to form relationships with existing development projects in order to establish a social license
- CSR must be more than a box ticking exercise
- CSR is an ethical obligation
- CSR is a necessity for safety in eastern Africa
- Cultural awareness prevents the exacerbation of tensions
- Cultural awareness reduces the threats to a project



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## CONCLUSION & RECOMMENDATIONS

- Partnerships between risk management companies and aid organisations facilitate the successful completion of humanitarian projects
- Partnerships are also required between risk management companies and armed forces
- Companies should consider CSR both an ethical obligation and an integral aspect of security. SF facilitates client partnerships with aid organisations.
- All of the above is successfully happening now



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“SALAMA FIKIRA PROVIDES A COMPREHENSIVE RANGE OF AFRICAN-CENTRIC SECURITY SOLUTIONS TO CLIENTS WANTING TO MINIMISE THE RISKS TO THEIR PERSONNEL, OPERATIONS AND ASSETS WHEN WORKING IN AFRICA.”

## **Risk, Return, Reputation.**

Energy | Corporate Security | Investigations | Maritime

  
Salama Fikira

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